

Agenda

Meeting name: **Shropshire Towns and Rural Housing Board Meeting**
 Meeting location: **Spruce Building, Shrewsbury**
 Date and time: **Tuesday 26th November 2019 2.00pm – 5.00pm**

	Lead	Time of Item
BOARD MEETING		
Standard Items		
1. Apologies for Absence	Simon Harris, Chair of Board	2.00
2. Declaration of Interests	Simon Harris	2.00
3. Minutes of the STAR Board Meeting (17.09.19)	Simon Harris	2.05
4. Matters Arising	Simon Harris	2.10
Decisions Required		
5. Confirmation of Appointments	Sue Adams, Managing Director	2.15
6. Annual Review of Risk Management	Steve Ogram, Director of Finance & Resources	2.25
7. Budget Strategy 2020/21	Steve Ogram	2.40
8. Pay & Reward Policy	Steve Ogram	3.00
9. Results of Governance Review and Self-Assessment	Sue Adams	3.10
10. Complaints Handling Policy	Sue Adams	3.25
BREAK		3.35

Discussion

11.	Remuneration Panel Report	John Wood	3.45
12.	Customer Insight Surveys	Sue Adams	3.55

Performance

13.	Q2 Budget Monitoring	Teresa Dagnall, Finance Manager	4.05
14.	Q2 Performance	Jo Williams, Research, Quality & Performance Officer	4.15
15.	Finance, Audit & Risk Subcommittee Minutes	John Wood, Chair of FAR Subcommittee	4.25

EXEMPT ITEMS – NOT FOR PUBLIC DISCUSSION

16.	Responsive Repairs Overflow	Steve Ogram	4.35
17.	Service Report	Sue Adams	4.45
18.	Any Other Business	Simon Harris	4.55

5.00pm Meeting Close