

## Agenda

Meeting name: **Shropshire Towns and Rural Housing Board Meeting**  
 Meeting location: **Shrewsbury Town Football Club**  
 Date and time: **Tuesday 12th July 2021 1.00pm – 16.15pm**

### **BOARD TRAINING SESSION 1-2pm**

**Repairs and Maintenance Services presented by Steve Thorpe and Mike Price**

	Lead	Time of Item
<b>BOARD MEETING OPEN SESSION</b>		<b>14.00</b>
<b>Standard Items</b>		
1. Welcome and Apologies	Tony Deakin, Chair	14.00
2. Declaration of Interests	Chair	14.00
3. Minutes of the STAR Board Meeting 24.05.22	Chair	14.00
4. Matters Arising	Chair	14.05
<b>Decisions</b>		
5. Policy Development Framework	Sue Adams,	14.10
6. Pay and Reward Policy	Steve Ogram, Director of Finance and Resources	14.20
7. Tenants Voice Strategy	Emma Jones, Senior Customer Relationship Officer	14.30
8. 2021/22 Financial Statements	Steve Ogram,	14.50
9. Annual Action Plan 2021/22 Final Report	Sue Adams	15.10

## **Presentations**

10.	Update on Sustainability Strategy	Angela Simpson, Head of Assets	15.10
11.	Complaints Review Q3/4 2021/22	Ayyaz Ahmed, Head of Neighbourhoods	15.20
12.	Update on the Management Agreement	Jane Trethewey Shropshire Council	15.30

## **Performance**

13.	Development Subcommittee 01.06.22	James Wood, Chair of Development Sub-Committee	15.40
14.	Finance, Audit & Risk Subcommittee (FAR) 22.06.22	Mark Jones, Chair of FAR Sub-Committee	15.50

## **EXEMPT ITEMS – NOT FOR PUBLIC DISCUSSION**

15.	Service Report	All Managers	16.00
16.	Any Other Business	Chair	16.10

**16.15pm Meeting Close**