



Agenda

Meeting name: **Shropshire Towns and Rural Housing Board Meeting**

Meeting location: **Board Room – Mount McKinley**

Date and time: **Monday 4th December 2023
13:00 – 17:30**

BOARD NETWORKING/INFORMATION SESSION: 13:00 - 14:00

Presentation from Chartered Institute of Housing – James Prestwich

Item		Lead		Time
1.	Welcome and Apologies	Chair	Verbal	14:00
2.	Declaration of Interests	Chair	Verbal	14:05
3.	Minutes of Meeting (18.09.23)	Chair	Verbal	14:10
4.	Matters Arising	Chair	Verbal	14:20
Decisions / To Note				
5.	MD Update	HR	Report	14:30
6.	Council Update	JT	Presentation	14:40
7.	Performance Update	HZ	Report	14:50
8.	Tenant Satisfaction Measures	HZ	Report	15:00
9.	Compliance Update & Operational Update	LC/TF	Report	15:10

10.	Strategic Risk Register	HR	Report	15:20
11.	Q2 Finance Update	RB/RK	Report	15:30
12.	Finance Forward Planning	RB/ RK	Report	15:40
13.	Appointment of Auditors	RB/RK	Report	15:50
BREAK				
14.	Sub- Committee Update – FAR 09/11/2023	RB/SR	Verbal	16:10
15.	Sub-Committee – Development, Sustainability & Strategic Investment – 15/11/2023 Decision - Parish Rooms	HR/JW	Verbal	16:20
16.	Sub-Committee – Customer Services –	TF/JB	Verbal	16:30
17.	Ombudsman Complaints Code	RB	Report	16:40
18.	HR Policy Updates	HR	Report	16:50
19.	Repairs and Maintenance Update	TF	Report	17:00
EXEMPT ITEMS NOT FOR PUBLIC DISCUSSION				
	AOB	All	Verbal	
Meeting Close				