



Agenda

Meeting name: **Shropshire Towns and Rural Housing Board Meeting**

Meeting location: **Board Room – Mount McKinley**

Date and time: **Monday 11th March 2024 10.00am – 4.30pm**

Acuity – Results of Tenant Satisfaction Survey- 10.00 – 10.30am

| Item | | Lead | | Time |
|----------------------------------|--|-------|--------|-------|
| 1. | Welcome and Apologies | Chair | Verbal | 10.30 |
| 2. | Declaration of Interests | Chair | Verbal | 10.35 |
| 3. | Minutes of Meeting (04.12.2023) | Chair | Verbal | 10.40 |
| 4. | Matters Arising | Chair | Verbal | 10.50 |
| Decisions / To Note | | | | |
| 5. | Council Update | MB | Verbal | 11.10 |
| 6. | Performance Update | HZ | Report | 11.25 |
| 7. | Tenant Satisfaction Measures Outcome. | RB | Report | 11.40 |
| Lunch Break 12.00 – 12.30 | | | | |

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| 8. | Property Safety Update and Action Plan/ Approval of | LC | Report | 12.30 |
| 9. | Sub- Committee Update – FAR 27/02/2024 | RB/SR | Approval – Strategic Risk Register | 12.45 |
| 10. | Sub-Committee – Development, Sustainability & Strategic Investment – 14/02/2024 - | HR/JW | Verbal – papers issued for information | 1.00 |
| 11. | Sub-Committee – Customer Services – - | TF/JB | Verbal | 1.15 |
| 12. | Operational Update | TF | Report | 1.30 |
| EXEMPT ITEMS NOT FOR PUBLIC DISCUSSION | | | | |
| | AOB | All | Verbal | 4.30 |
| | Meeting Close | | | |