

## Payment Calendar for Rent Year 2019 - 2020

USE THIS CALENDAR TO TICK OFF WHEN YOU HAVE MADE A PAYMENT

Date Due	Receipt Number	Week No.
April 2019		
01.04.2019		1
08.04.2019		2
15.04.2019		3
22.04.2019		4
29.04.2019		5
May 2019		
06.05.2019		6
13.05.2019		7
20.05.2019		8
27.05.2019		9
June 2019		
03.06.2019		10
10.06.2019		11
17.06.2019		12
24.06.2019		13
July 2019		
01.07.2019		14
08.07.2019		15
15.07.2019		16
22.07.2019		17
29.07.2019		18
August 2019		
05.08.2019		19
12.08.2019		20
19.08.2019		21
26.08.2019		22
September 2019		
02.09.2019		23
09.09.2019		24
16.09.2019		25
23.09.2019		26
30.09.2019		27

Date Due	Receipt Number	Week No.
October 2019		
07.10.2019		28
14.10.2019		29
21.10.2019		30
28.10.2019		31
November 2019		
04.11.2019		32
11.11.2019		33
18.11.2019		34
25.11.2019		35
December 2019		
02.12.2019		36
09.12.2019		37
16.12.2019		38
23.12.2019		39
30.12.2019		40
January 2020		
06.01.2020		41
13.01.2020		42
20.01.2020		43
27.01.2020		44
February 2020		
03.02.2020		45
10.02.2020		46
17.02.2020		47
24.02.2020		48
March 2020		
02.03.2020		49
09.03.2020		50
16.03.2020		51
23.03.2020		52
30.03.2020		53

If you are experiencing difficulties paying your rent, please call your local Income Management Team **0333 3212 200** and select **Oswestry** or **Bridgnorth**. They will listen to your concerns, offer advice with regards to benefits and other budgeting or debt issues you may have.

Rent is charged and must be paid on a Monday. If you wish to pay on any other day of the week, you should be paying for the following week in advance.

If you wish to pay your rent monthly, you should be paying one month in advance, our preferred method of payment is Direct Debit. Please contact the Income Management Team to set up a Direct Debit over the phone. We now offer any day, date or frequency to suit your payment method.

If you would like to check your rent account online please follow the link below:

<https://contractor.starhousing.org.uk/scripts/cgiip.exe/WService=wsopenaccess-live/ibsxmlpr.p?docid=home>

We work closely with SUSTAIN who can help you with tenancy support.

We also have our own Financial Inclusion Team who can offer support and advice with all aspects of your finances e.g. debt advice, maximising income, bank accounts, managing bills, budgeting skills and accessing cheaper gas, electric and oil.

You can pay your rent in the following ways:-

- Allpay outlets using your payment card

- Direct Debit - any day of the week, any date of the month and any frequency

- Standing order